

Dear partner,

KOMPAS is a well-established international travel and tourism operator and one of Slovenia's most prestigious brands. Next year marks the 70th anniversary of our presence in the tourism industry, where we are an important player, particularly in the markets of central and eastern Europe. Based in Slovenia, we boast an international network consisting of 15 subsidiaries and representative offices in the most interesting markets and countries of Europe (Venice, Vienna, Prague, Barcelona, Copenhagen, Rotterdam, Warsaw, Budapest, Belgrade, Budva (Montenegro), Sarajevo, Tirana). In the USA we are present in Fort Lauderdale, Florida and Cleveland, Ohio. You can also find us in Kuala Lumpur.

With the support of our highly professional, experienced and motivated teams, our primary goal is to be the world's number one incoming travel agency for the Adriatic region and also to become one of Europe's top three incoming travel and tourism operators. Kompas is evolving as a regional leader, a true AMBASSADOR for leisure, business and MICE travel in the Adriatic region.

The essence of our success lies in our belief that the highest quality services lead to satisfied customers and that fulfilling and exceeding our customers' expectations brings long-term results.

Kompas's brand values are:

- high-quality service at every level
- customer satisfaction
- creative and high-quality products
- strong partnerships with clients and suppliers
- sustainable development within the company and in our products.

Sustainable tourism is a fundamental focus of our company. We care about the environment and operate environmentally friendly policies. Handling more than 600,000 customers every year, we accept the challenge of being an environmentally friendly and socially responsible company that is helping to shape the future of tourism. We acknowledge the effect of tourism on the environment and natural balance. A clean environment makes a trip even more beautiful and helps improve the quality of the chosen destination in the long term. In order to guarantee long-term sustainable development, we therefore make every effort to select partners and suppliers who can ensure a positive impact of tourism on the environment. We are aware that only tourism that is economically viable while at the same time being kind to the natural, cultural and social environment will be competitive.

We encourage our customers to protect natural riches, respect cultural differences across countries and nations and help improve the quality of life not just of the locals but also of our customers and employees. Our common choices drive tourism, so we believe that changing our behaviour for the better can also change the industry.

We focus on smaller but interesting destinations that offer genuine experiences and allow visitors to discover the rich local tourism offering. We offer a local and environmentally friendlier approach to travel using trains, local buses and bicycles. We respect local identity and local characteristics. Our programmes emphasise the sustainable elements of lifestyle such as getting to know local cultural heritage, traditional dishes, and so on. When selecting a supplier (restaurant, hotel, etc.), we give priority to those that use sustainably grown food in line with the "from field to table" principle. In this way, we simultaneously support the traditional food of a given area and help maintain global food diversity. Our aim is to enable guests to enjoy a boutique experience while they are on holiday.

We regularly invest in the training of our employees and in this way ensure the high quality of our products and services. We pay close attention to developments in the tourism market and are constantly discovering new products to offer our clients. The new knowledge and youthful curiosity brought by our younger colleagues are extremely important when combined with the experience and wisdom of the "older hands".

Within the company we are implementing environmentally friendly policies (e.g. paperless offices, reducing the amount of paper and printers we use) and promoting the use of electronic communications, the digitalisation of business processes, waste-paper collection and recycling.

The decisions we make, in full observance of the guidelines of national and global tourism associations and official institutions, have always been in line with our fundamental priorities in the planning and realisation of travel, namely the safety, health and well-being of our guests – and always will be. At the same time we are aware of the responsibility we have towards the community, culture and tourism by protecting the environment.

The world is beautiful. Let's protect it!

Your Kompas Meet Team

